



The Connected Service Approach

A case study by CSA Service Group

Working in partnership with



The Scenario

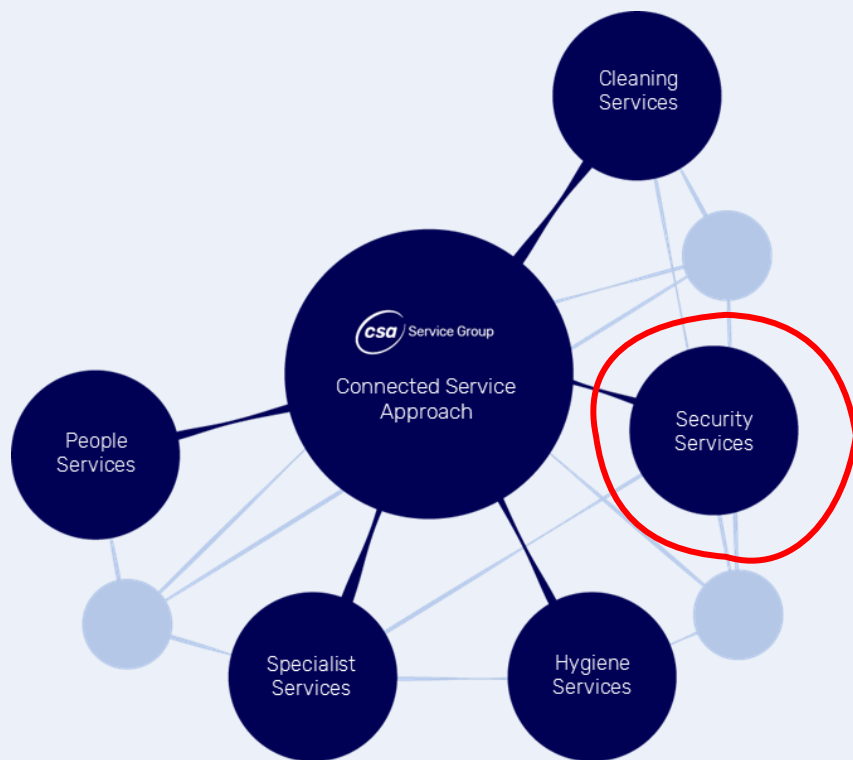
Delivering security to a national warehousing, logistics and transport company at a local level.

Services	Site Security Services
Sector	Warehousing, Transport & Distribution
Study Scope	Managed Security Services

When Owens Group required a bespoke security service to manage the security of their assets and growing business estate, CSA Service Group were able to design, develop and deploy a managed solution covering a multi-site operation with high-efficiency.

Through the use of gatehouse security, mobile patrol, key holding and alarm response services, CSA developed a cost-effective solution for the client that has developed overtime, in-line with business need.





As Owens Group enter their 50th year, CSA Service Group continue as a key strategic partner.

Supporting the continued growth of the Owens Group business as they enter their 50th year of trading, CSA Service Group are well positioned to enhance our service offering across the increasing estate of administration, warehousing and transport depots.

In addition to our core security offer, central to a successful tender award with the national logistics provider, was CSA's ability to offer a number of value-added services, such as rapid deployment temporary CCTV systems as short notice.

These services provide Owens with the added reassurance that all of their security needs are covered by one comprehensive supplier.

“Pleased with the service,
responsive to needs.

Phill Howells, Group Purchasing & Facilities Manager