



Office Cleaning Solutions

Creating lasting first impressions

We recognise that the presentation and standard of cleanliness of your premises has a significant impact on the perception of your business.



We have over 25 years' of experience operating alongside our clients to deliver key services that support their business.

We understand the importance of working with a reliable service provider who has the ability to communicate well and deliver a consistent service. Our office cleaning service is no exception to this rule and is built upon these core principles.

With CSA you will experience a personal service, and benefit from access to an established management team to support the day-to-day operation of your account.

We adopt a **highly flexible approach** to our managed office cleaning solution that provides you with a **clean and welcoming environment** that meets the ever changing demands of the world of work.



CKSboot

storage

w.lo

CSA Service Group

Our approach and core values

With over 25 years' of experience working across multiple industry sectors, we have the knowledge and expertise to design, manage and deliver service solutions through a collaborative management approach. These are the values that underpin everything that we do.



Communication

We believe that a service delivery partner should be communicative and collaborative; working closely with your internal teams to ensure the optimum level of service delivery.

Professionalism

Our dedicated teams operate with your business interests at the forefront of their decision-making processes. We deliver integrated service solutions, meeting your business policies throughout.

Thoughtfulness

Thoughtful development is at the centre of everything that we do. Our business has developed organically through a considered approach to our unique service offering.

Delivery

We say what we do, and we do what we say. By listening to your requirements and pairing these with our core business values, we deliver a solution that fits your business needs daily.

Cleaning Service

First impressions count. We understand you require an exceptional office cleaning service provider to enhance the look and feel of your offices.

CSA provide cleaning and support service solutions focused on exceptional service delivery.

We assess each of your facilities individually and devise a cleaning schedule to ensure all areas are cleaned to the highest standards.

We are committed to using the best people, premium products and the latest technologies to enhance performance and provide you with results which you can measure and control.

✓ Experienced service provider

✓ Bespoke cleaning schedules

✓ Flexible service approach

✓ Holiday and absence cover

Managed Performance

We understand the need to proactively manage service delivery to ensure high standards and performance.

Each of our contracts is overseen by our dedicated operations team who monitor performance. We utilise advanced time and attendance software to log staff attendance and conduct regular quality and performance audits throughout the service delivery.

We provide:

- ✓ Reliable, competent and motivated staff
- ✓ Proactive communication
- ✓ Established management structures
- ✓ A flexible approach to changing needs
- ✓ Regular monitoring of contracts

Health & Safety

Health and safety is paramount to ensure stakeholder safety is assured at all times.

We work to the highest standard of health and safety guidance; establishing core health and safety values, encouraging best practice and the right behaviours to stimulate a proactive safety culture.



Our policies reflect current best practice as we are kept up to date by our external health and safety consultants. This ensures that we do not just tick the boxes, but ensure our service is considered from the start.

Sustainability

An ongoing commitment to sustainability and the environment is a key part of our business ethos.

Our janitorial product range is fully biodegradable and made with raw materials from renewable sources. To ensure our business is responsible and protects our environment for future generations we aim to use *Low Impact Rated* cleaning products across our contracts.



Our cleaning products are all marked with the *Low Impact Rated Eco-Friendly* logo where applicable. For more information on the sustainability of our cleaning products visit: lireco.co.uk

Facilities Management

We can deliver a range of ancillary facilities management services specifically tailored to suit your requirements.

We provide a number of added value services to assist clients in the daily operation of their business. These services include:

- High Level Cleaning
- Window Cleaning
- Building & Cladding Cleaning
- Pressure Washing & External Cleaning
- Reception / Concierge Services
- Manned Guarding Services
- Grounds Maintenance

Accreditations & Memberships

We wish to maintain the highest professional standards. That's why we are affiliated to many industry bodies.



Registered member of the Construction Line suppliers scheme.



A SMAS Worksafe Contractor



A Stronger Together business partner; working to tackle labour exploitation.



A Recruitment & Employment Confederation (REC) member.



An Association of Labour Providers (ALP) member.



info@csa.uk.com | 01554 746 746
www.csa.uk.com