



Security Service Solutions

Compliant and reliable security solutions

We are an experienced provider of security services offering manned guarding, alarm response, keyholding, rapid deployment CCTV and wireless camera systems across South Wales and the South West.



We have over 25 years' of experience operating alongside our clients to deliver key services that support their business.

We understand the importance of working with a reliable service provider who has the ability to communicate well and deliver a consistent service. Our security service is no exception to this rule and is built upon these core principles.

With CSA you will experience a personal service, and benefit from access to an established management team to support the day-to-day operation of your account.

Quality is at the heart of everything we do. Our team of **highly trained and committed security personnel** are licenced under strict SIA regulations ensuring our clients enjoy the highest possible quality security guarding services.



CSA Service Group

Our approach and core values

With over 25 years' of experience working across multiple industry sectors, we have the knowledge and expertise to design, manage and deliver service solutions through a collaborative management approach. These are the values that underpin everything that we do.



Communication

We believe that a service delivery partner should be communicative and collaborative; working closely with your internal teams to ensure the optimum level of service delivery.

Professionalism

Our dedicated teams operate with your business interests at the forefront of their decision-making processes. We deliver integrated service solutions, meeting your business policies throughout.

Thoughtfulness

Thoughtful development is at the centre of everything that we do. Our business has developed organically through a considered approach to our unique service offering.

Delivery

We say what we do, and we do what we say. By listening to your requirements and pairing these with our core business values, we deliver a solution that fits your business needs daily.

Manned Guarding

Manned static security guarding ensures a high-level security presence in and around your premises.

Our professionally trained, uniformed and competent security officers can help prevent theft from your organisation. A static security officer can also assist with additional duties within your company such as first aid, reception duties and emergency co-ordination.

Regular foot patrols, both inside and outside buildings and around perimeters help to deter theft and vandalism. Our guards' typical duties include providing access and egress control to your premises, monitoring internal CCTV as well as closing and securing your doors and windows.

✓ SIA Licenced

✓ ACS Accredited

✓ Flexible service approach

✓ ISO 9001:2015 MS

Alarm Response & Keyholding

We offer a complete range of mobile, key holding and alarm response services on a regional basis.

We understand the importance of your business' security. By offering a complete range of mobile, key holding and alarm response services on a regional basis we are able to assist our clients in the hours that matter most.

By developing long standing partnerships with our customers that are built on proven sector expertise and established reliability, we continue to supply to national blue chip accounts who benefit from our broad service offering.

✓ Alarm Response

✓ Routine Lock & Unlock

✓ Mobile Site Patrol

✓ Ad-hoc Lock & Unlock





Rapid Deployment CCTV Towers

Rapid deployment towers offer a flexible and cost-effective solution to project based security.

Combining six metres of military grade metalwork with the latest integrated camera technology, our rapid deployment mobile CCTV tower is a fully responsive guarding solution that acts as a reliable on-site deterrent as well as an active site-monitoring tool.

The system comprises a vandal-resistant pan-tilt-zoom camera head that is supplemented by a bank of infrared sensors, motion detectors and a set of in-built loudspeakers. All footage recorded by our system is logged on a digital video recorder and is available for live-streaming or archive playback via our remote mobile and web applications.

✓ Construction Projects

✓ Highways Agencies

✓ Utilities Projects

✓ Water Boards

Wireless Camera Systems

Our wireless camera detection systems deliver motion detection verified by a 10-second video clip for full accountability.

With a 2 year long-life battery system, our wireless detection cameras are well equipped for any environment that you need to protect. The robust outer shell of the camera houses a strong PIR sensor for detecting motion up to 30 metres from the base; verifying any activation with a 10 second video clip for near real time feedback to our monitoring station.

The wireless detection camera system can be strategically placed in vulnerable areas to protect your property or site 24 hours a day, 7 days a week. With flexible deployment schedules and no physical wiring required, our wireless solution can be deployed within a day – allowing for full site coverage at a moments notice.

✓ Local Council

✓ Housing Associations

✓ Wind Farm Projects

✓ Pipeline Projects

Managed Performance

We understand the need to proactively manage service delivery to ensure high standards and performance.

Our contracts are overseen by our dedicated operations team who continually monitor performance. We utilise advanced time and attendance software to log staff attendance and conduct regular quality and performance audits throughout the service delivery.

We provide:

- ✓ Reliable, competent and motivated staff
- ✓ Proactive communication
- ✓ Established management structures
- ✓ A flexible approach to changing needs
- ✓ Regular monitoring of contracts

Health & Safety

Health and safety is paramount to ensure stakeholder safety is assured at all times.

We work to the highest standard of health and safety guidance; establishing core health and safety values, encouraging best practice and the right behaviours to stimulate a proactive safety culture.



Our policies reflect current best practice as we are kept up to date by our external health and safety consultants. This ensures that we do not just tick the boxes, but ensure our service is considered from the start.

Facilities Management

We can deliver a range of ancillary facilities management services specifically tailored to suit your requirements.

We provide a number of added value services to assist clients in the daily operation of their business. These services include:

- Office & Premises Cleaning
- High Level Cleaning
- Window Cleaning
- Building & Cladding Cleaning
- Pressure Washing & External Cleaning
- Reception / Concierge Services
- Grounds Maintenance

Accreditations & Memberships

We wish to maintain the highest professional standards. That's why we are affiliated to many industry bodies.



Registered member of the Construction Line suppliers scheme.



A SMAS Worksafe Contractor



SIA Approved Contractor Scheme (ACS) status for the provision of Security Guarding and Key Holding services



A Recruitment & Employment Confederation (REC) member.



An Association of Labour Providers (ALP) member.



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